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THE ITALIAN EDUCATION & RESEARCH NETWORK

No Check Left Behind

Claudio Pisa - GARR

Rome

OpenInfraDays 2019

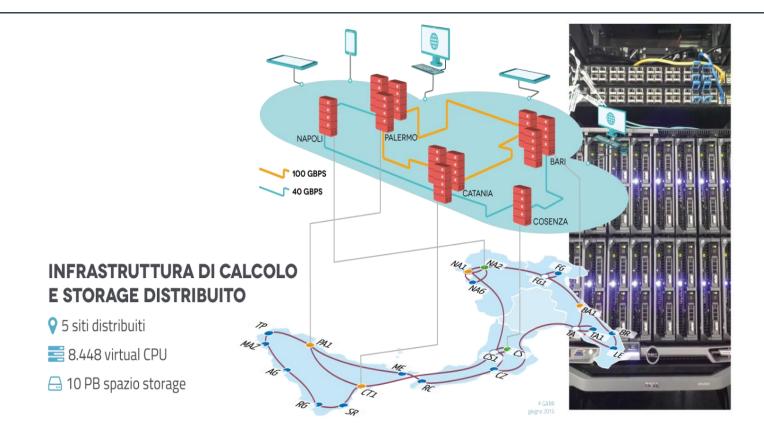
Consortium GARR



•Italian NREN (National Research and Education Network) ononprofit organization connected to GEANT • High speed network \circ 1000+ locations \sim ~4.5 million users ■teachers, researchers, students ○15,000 km of optical fiber ○380 Petabyte Yearly Traffic



GARR Computing and Storage







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•Tool for the deployment, configuration and management of services on public and private cloud infrastructures

- Free and open source
- Exposes a high-level declarative language

•Charms

 \circ script collections

ocan be written in any scripting/programming language

 $\circ \text{collected}$ on the Juju store

• Juju orchestrates the deployment, composition and scaling of Charms

Monitoring - day 0 (one year ago)

Different monitoring systems:
Nagios
OpenStack services
Zabbix
Ceph
Hardware sensors
Some systems not monitored





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Objective

Objective: build a unified comprehensive dashboard



State of the art: Grafana



Considerations

Existing monitoring systems seem to be doing their job well
the right tool for the right job
What is missing is just a single viewpoint

•Grafana seems to have what we need

Grafana



•**Grafana** is a platform for data visualization, querying and alerting •Several pluggable data sources: ○Zabbix • PNP (Nagios) Prometheus oGnocchi Monasca •JSON (general purpose) •MySQL / PostgreSQL (general purpose) Data from heterogeneous sources can be mixed in the same dashboard





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Zabbix

o"batteries included" free and open source monitoring tool

oauto discovery

•XML based templates

oremote agents

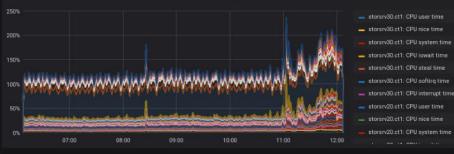
•Good Ceph integration

•Good multiuser support

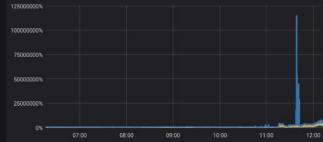
•Straightforward integration with Grafana

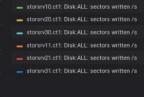
oGrafana's Zabbix datasource





Ceph CT sectors written





storsrv10.ct1: Disk:ALL: sectors read /s

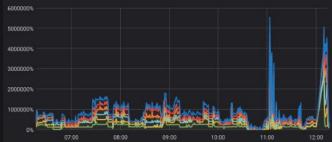
storsrv20.ct1: Disk:ALL: sectors read /s

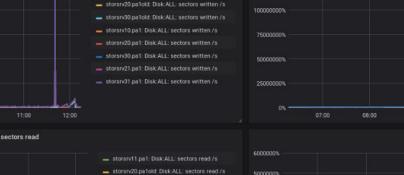
storsrv30.ct1: Disk:ALL: sectors read /s

storsrv11.ct1: Disk:ALL: sectors read /s storsrv21.ct1: Disk:ALL: sectors read /s



Ceph CT sectors read





storsrv30.pa1old: CPU user time

storsrv30.pa1old: CPU nice time

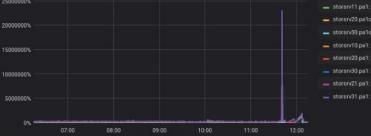
- storsrv30.pa1old: CPU iowait time

🕳 storsrv30.pa1old: CPU steal time

storsrv30.pa1old: CPU softing time

storsrv30.pa1old: CPU system time







Ceph PA



200%

150%

Nagios

Nagios is a free and open source monitoring tool
plugins - scripts to check and report
Nagios remote plugin executor (NRPE) - for remote hosts
known especially for alerting
FAQ: how do you pronounce Nagios?
the author pronounces it as "nah-ghee-ose"
but "you can pronounce it however the heck you'd like"
even "nachos"



Nagios

Nagios is very well integrated in Juju
 Nagios charm
 NRPE charm
 Canonical OpenStack charms come with handy Nagios configuration options

PNP my Nagios

 ●PNP is an addon to Nagios which analyzes performance data provided by Nagios plugins and stores them automatically into Round Robin Databases (RRD)
 ○and there is a PNP Grafana datasource



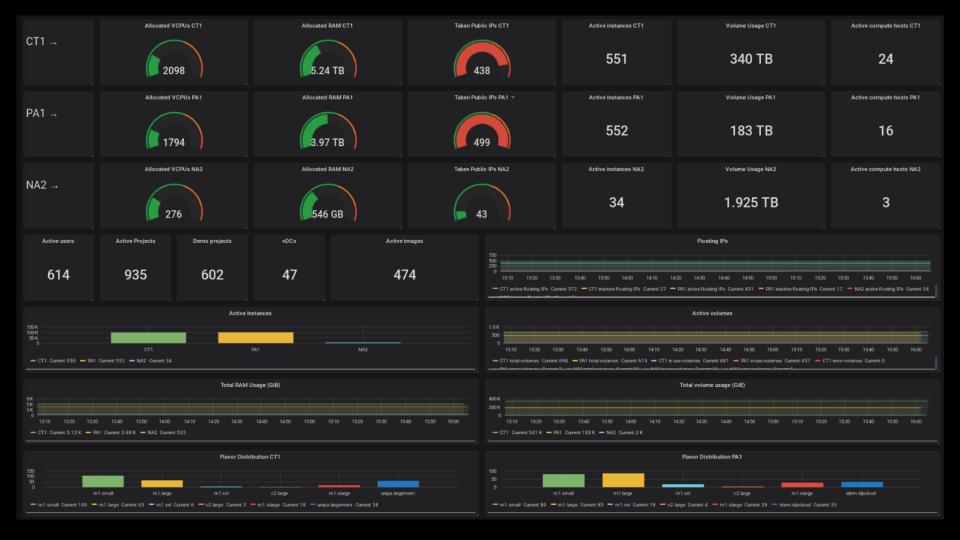
Using Nagios for alerts

Using Nagios for metrics

$OpenStack \rightarrow Nagios$

The Nagios Charm monitors the OpenStack services
but not what is happening inside OpenStack
Simple idea: write a set of Nagios plugins which collect metrics from the OpenStack API
number of projects
number of servers
floating IP address usage
volume usage
OpenStack APIs reachability

0...



hosts	All 🕶			
Ľ	daas-pa-juju-controller-0	[₽] daas-pa-juju-controller-1	⊠* daas-pa-juju-controller-2	لام juju-ceph-radosgw-ct1-cl1-19
	OK	OK	OK	OK ,
Ľ	juju-ceph-radosgw-ct1-cl1-20	☑ juju-ceph-radosgw-ct1-cl1-21	며 juju-cinder-ct1-cl1-47	명 juju-cinder-ct1-cl1-48
	OK	OK ,	OK ,	OK
ď	juju-cinder-ct1-cl1-49	₽ juju-cinder-pa1-cl1-4	[2 ⁴ juju-cinder-pa1-cl1-5	며 juju-cinder-pa1-cl1-7
	OK	OK ,	OK ,	OK _
تر ^{الع}	uju-controller-k8s-cloudmaster-ba	[₽] juju-controller-k8s-cloudmaster-ct	며 juju-controller-k8s-cloudmaster-pa	며 juju-controller-regions-ba
	OK	OK	OK ,	OK ,
ď	juju-controller-regions-ct2	☑ juju-ctrl-host-ct1-cl1-1	며 juju-ctrl-host-ct1-cl1-2	며 juju-ctrl-host-ct1-cl1-3
	ОК	OK ,	OK ,	OK ,
ď	juju-ctrl-host-pa1-cl1-0	ප juju-ctrl-host-pa1-cl1-1	juju-ctrl-host-pa1-cl1-2	تع juju-glance-ct1-cl1-21
	OK	OK	OK ,	OK
ď	juju-glance-ct1-cl1-22	₽ juju-glance-ct1-cl1-30	며 juju-keystone-ct1-cl1-49	تع juju-keystone-ct1-cl1-50
	OK	OK ,	OK ,	OK
Ľ	juju-keystone-ct1-cl1-51	☑ juju-memcached-ct1-cl1-19	^{Ca} juju-memcached-ct1-cl1-21	^{Ca} juju-memcached-ct1-cl1-22
	ОК	J OK J	OK .	OK
ď	iuiu-memcached-na1-cl1-3	ینانیہ memcached-pa1-cl1-4	iuiu-memcached-pa1-cl1-5	iniu-nagios-server-pa1-cl1_0

$Kubernetes \rightarrow Prometheus \rightarrow Grafana$

- A new kid on the block: Kubernetes
 container platform
 inspired by Google Borg
 Prometheus
- open source monitoring tool
 inspired by the Google Borg Monitor
 powerful query language (PromQL)
 alerting
- owhite-box monitoring
- •Kubernetes supports Prometheus natively
- •Grafana supports Prometheus natively







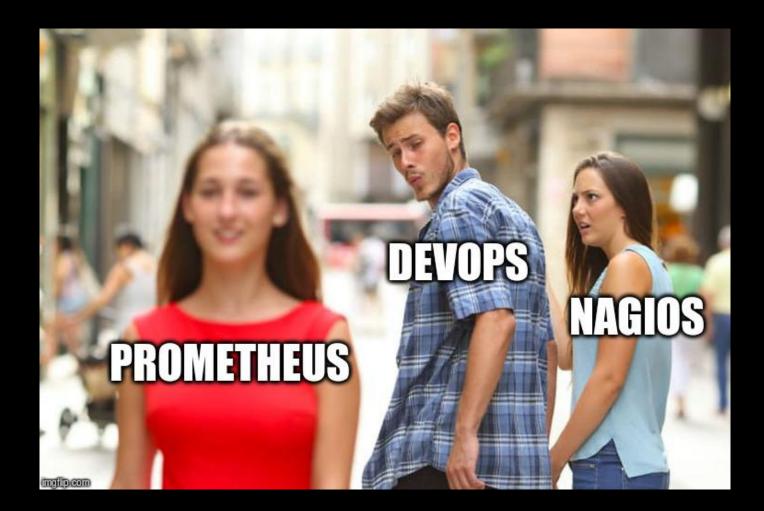
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Considerations / Takeaways

•Nagios (vs. Prometheus) •Nagios has no query language but it is very easy to develop new plugins Nagios (+PNP) uses RRD based storage not suitable for highly dynamic environments •e.g. cloud-native applications but suitable for infrastructure monitoring •Grafana performance (time to render graphs) very good with Nagios+PNP ○OK with Zabbix ocan be slow with Prometheus

Future Work

Self healing
react to well known bugs
with well known recipes
with some hysteresis / guard time
AIOps - Artificial Intelligence for Operations
collect many many metrics
annotate incidents/events
train an AI using the collected data
profit!







Thank you

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